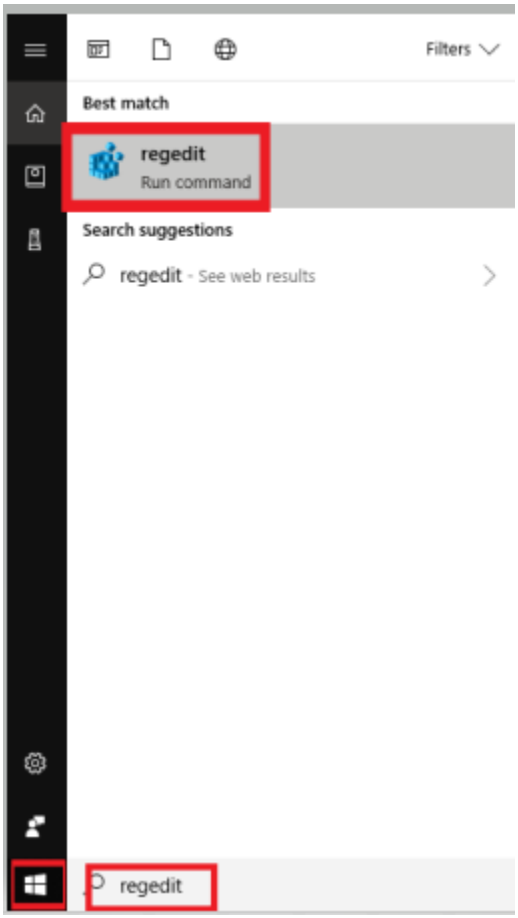
Remote Desktop Connection Does Not Close Automatically

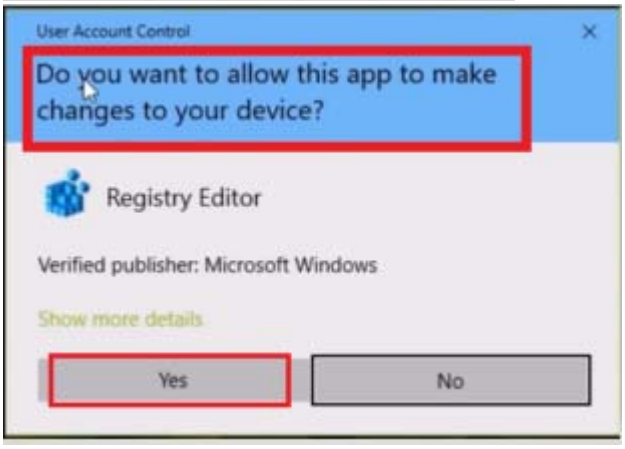
Issue:
The remote desktop connection tool does not close after exiting the NLS software.

Affects:
Users on windows 10 using RDC.

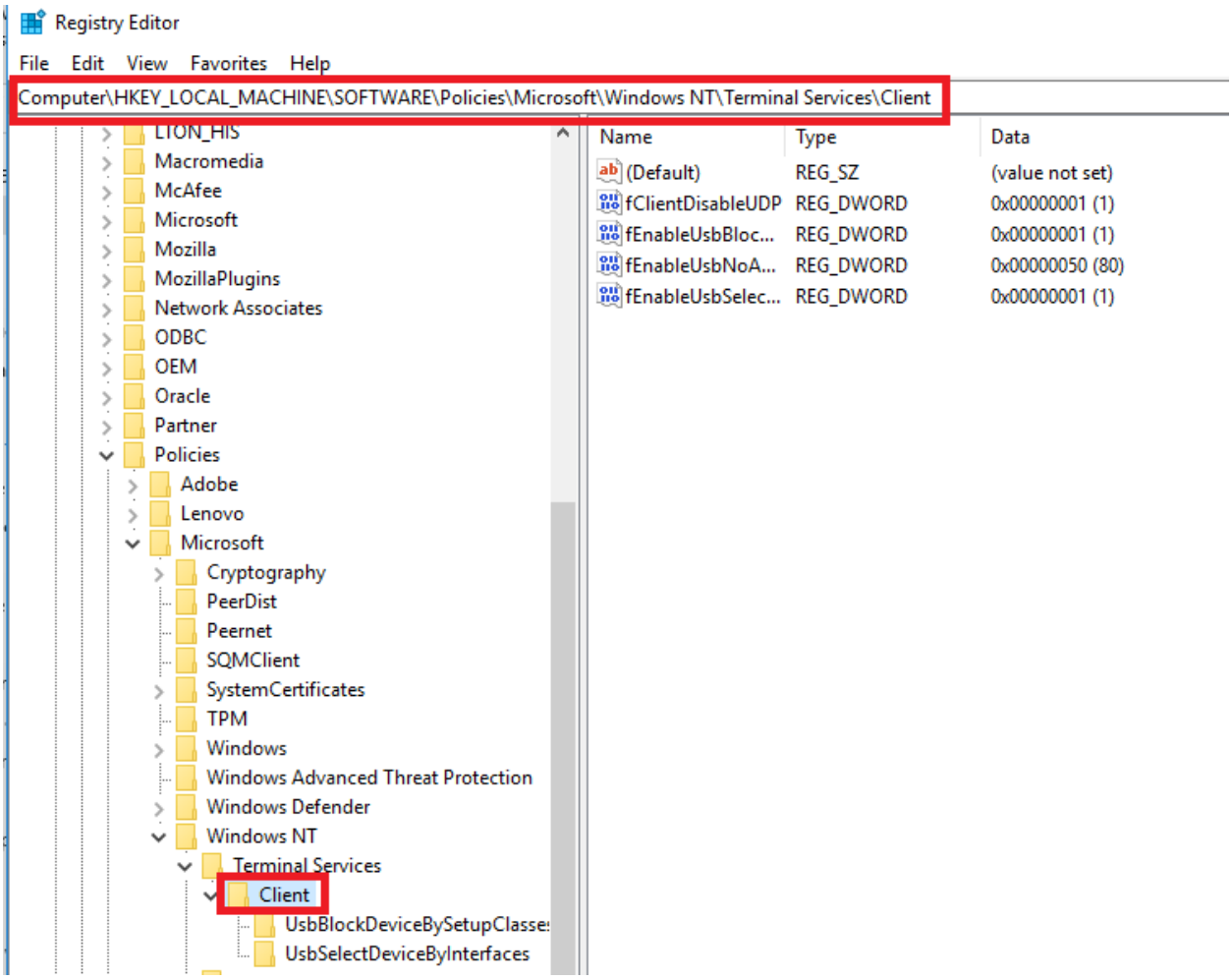
Resolution:

1. Open the start menu. Search “regedit”. Select “regedit” to open the registry application. You will be prompted to allow this app to make changes to your device. Select “Yes”

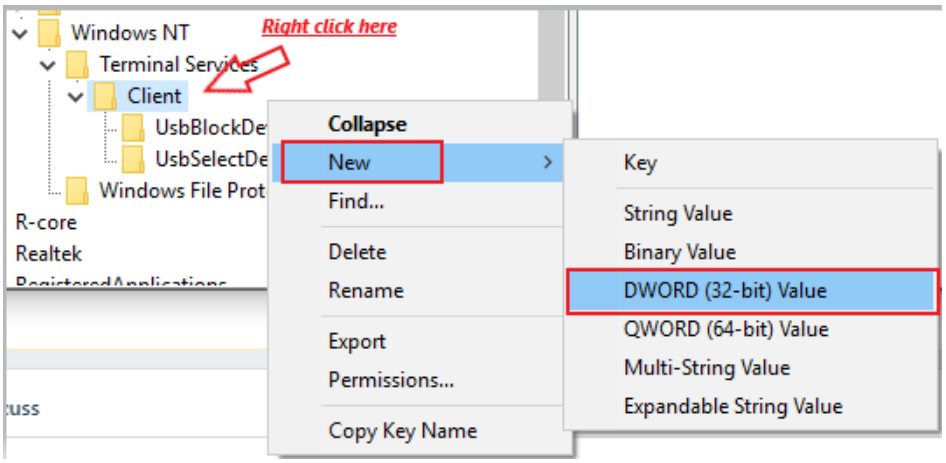




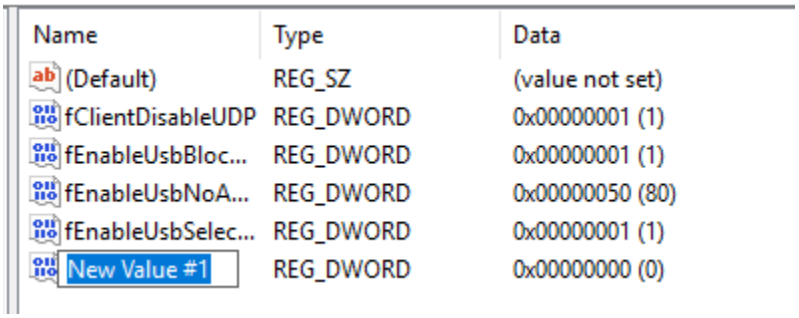
2. Browse to HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Microsoft\Windows NT\Terminal Services\Client

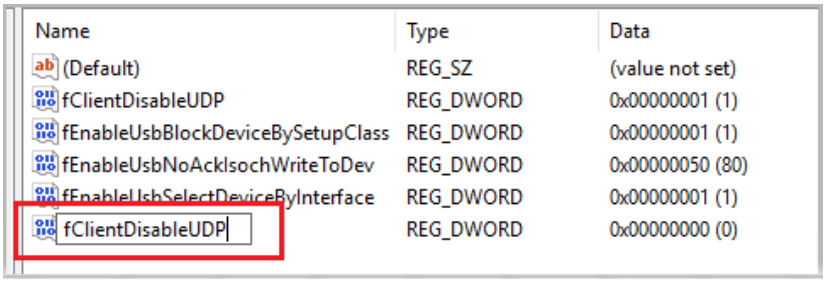


3. Right click on Client and create a new “DWORD”. Select new > DWORD (32-bit) Value

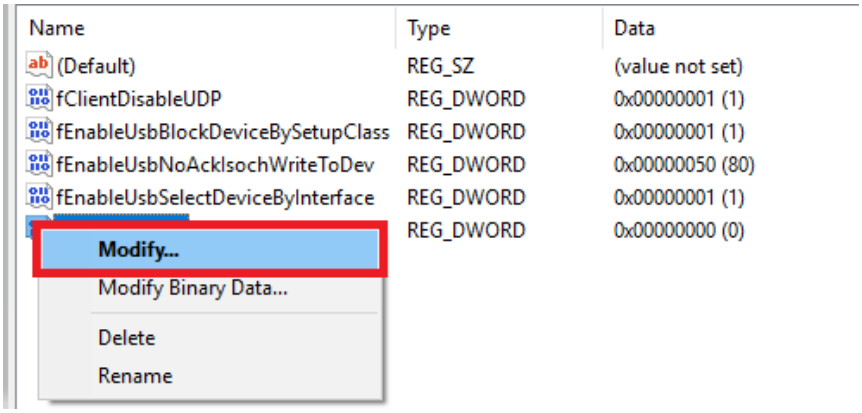


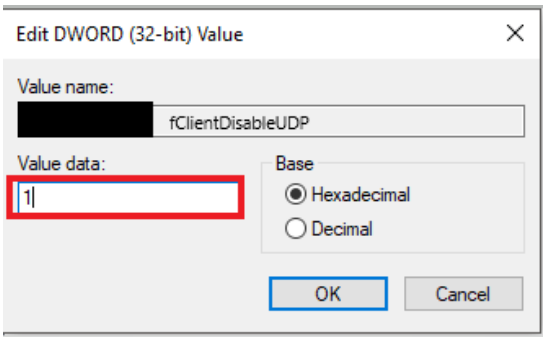
4. Name the value “fClientDisableUDP”





5. Assign the new value of 1 by right clicking on “fClientDisableUDP” > modify > in the value data field enter a 1.





6. Select Ok > Close the registry editor window> you are done!